



June 20, 2013

Dear Jessica & all those at ATBS,

As my husband and I are about to write the last payment on our offer in compromise tax settlement, we want to express our gratitude to you and all the team at ATBS for what you have done for us. Your slogan, "Changing Lives, One Customer at a Time" could not be more fitting. When we married almost 3 years ago, I discovered that the love of my life had failed to file his taxes for the previous 7 years as an owner operator. To make matters worse tax wise, shortly after we got together, his truck was stolen. In his truck were all his records, so we had no documentation for those years. My husband jokingly asked if I wanted a divorce. I knew the problem wouldn't just go away, so I started making some calls to see what could be done. I spoke with a CPA that a friend had used for some tax problems they had and did some pricing on the cost of retaining the help we'd need. It wasn't that cheap and there weren't any promises as to what they could really do, especially with no documentation for those years. Then my wonderful other half said that he had been paying for an accounting service up in Colorado. I thought ok, now we have a place to start to try to piece this together, maybe they have copies of the records. That company was ATBS. I was over joyed at the fact that yes, they had the records from what he had sent them and not only that but as part of the service which he had already paid for, they would work up the taxes to be filed since he had never utilized that part of the service. WOW!!!! This was awesome!! There would be a small fee (by comparison to what we had been looking at paying) for two of the years because of work at other companies during those times.

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However, they...you at ATBS...were able to put together his taxes for 2003 thru 2010. This alone was an amazing help and benefit to us. Now, that didn't mean we didn't have some paperwork to fill out...boy was there some paperwork, but it was very much worth it. I would recommend ATBS to any owner operator, your service and staff are amazing, skilled, informative, and very willing to communicate what is needed and help get the job done.

Putting the taxes together was just the first big step in the process of dealing with this tax issue though. There was the IRS...debt, fines, penalties, interest upon interest...reaching a total that was beyond the reach of our financial

lifetime unless we won the lottery. Jessica explained the process of an offer in compromise, the responsibilities

that would be ours both during and the years to follow, the expected outcome and the fees. This process takes some time and there were delays on the end of the IRS but with ATBS representing us to the IRS, I could not have asked for a better outcome. Jessica was wonderful through every frustrating moment of the process. She was there to answer any questions we had and addressed any concerns quickly which helped to calm nerves that were getting frazzled. Thank you so much!! We couldn't have done it without you.

My husband has been a company driver since the loss of his truck and for the next few years will more than likely stay that way. If we choose to go owner operator at some point in the future, I know the accounting service we will use. We already have a good history of working together.

Sincerely & with much gratitude,

Bobbie & Tracy P.